



FOR IMMEDIATE RELEASE: Dec. 27, 2019

Contact: Shannon McCarthy, (907) 388-8087, shannon.mccarthy@alaska.gov

DOT&PF's New Enhanced 511 Traveler Information System is Live!
New system launched today at 4 a.m.

(JUNEAU, Alaska) – Today, the Alaska Department of Transportation & Public Facilities (DOT&PF) launched a new enhanced 511 Traveler Information System.

Travelers can now access the new enhanced 511 system and 511 Alaska apps by:

- Calling 5-1-1 from any phone.
- Visiting 511.Alaska.Gov.
- Downloading the 511 Alaska app from the App Store or Google Play.

Travelers who use the former system will need to do two things:

- Delete their current Alaska 511 app and download the new 511 Alaska app on iTunes or Google's Play store.
- Register on 511.Alaska.gov for a my511 account to receive travel alerts.

The new 511.Alaska.gov website includes automated data generated from several sources including integration with the Waze app so other drivers can provide travel information, National Weather Service forecasts, and traffic speed data from HERE.

The Alaska 511 system provides travelers with statewide traffic and road condition reporting. In 2019, the 511.Alaska.gov website was used by 446,834 travelers, the 511 phone system received 68,269 calls and the mobile app was downloaded 9,031 times.

The Alaska Department of Transportation and Public Facilities oversees 239 airports, 10 ferries serving 35 communities, over 5,600 miles of highway and 720 public facilities throughout the state of Alaska. The mission of the department is to **"Keep Alaska Moving** through service and infrastructure."